

Ringwood Medical Practice

1stFloor, Ringwood Medical Centre, The Close, Ringwood, Hampshire, BH24 1JY

Email: whccg.ringwoodmc@nhs.net

Tel: 01425 478901

Online Services

Patient Information

Registering for SystmOnline:

Fill out the form on the back of this leaflet and return it to the Reception Desk, along with photographic ID for verification. For example: Passport or driving license.

Please be aware, it is your responsibility to keep your login information safe. If you feel it has, at any time, been compromised please contact the Surgery immediately.

Parental Access to a Childs Account:

Patients with parental responsibility for any children under the age of 12 years will be able to access their child's account with their own login.

When you register for this service you will only be issued with one username and password per patient.

Please note: this means that your child's details will not appear in your login, they will have their own username and password.

Access to SystmOnline for Children:

Due to Patient-Doctor confidentiality, those with parental responsibility of patient aged between 12 and 16 will not be granted access to this service. If already registered, once a child reaches the age of 12, their access to SystmOnline will be automatically removed from the system.

Children over the age of 12 are generally considered to have the capacity to give or withhold consent to release medical information. If the child is considered to be capable, their consent must be given with their GP before information is given to a third party.

SYSTMONLINE gives you, as a patient, easier access to your GP Surgery, allowing you to manage your healthcare.

Through SystmOnline you are able to:

- Request repeat medication
- Book or cancel appointments
- View your medical records
- View test results
- Update your contact details

Partners: Dr Anne Wilson - Dr Rachel Barrass-Stones - Dr Kate Knight- Dr Alistair McHardy

Salaried GPs: Dr Ben Neate - Dr Sarah Williams - Dr Zoe Wingrove - Dr Rebecca Smith - Dr Matt Adcock - Dr Hannah Pike

Practice Manager: Andy Hallowell

Requesting Medication:

With SystemOnline you can manage your prescriptions and order medication from your computer, tablet or mobile phone up to 7 days in advance.

Appointments:

We currently offer a range of appointments, all available to book online. These are available up to 4 weeks in advance.

Medical Records/Test Results:

With SystemOnline you can view your Coded Medical Record, upon request, and any recent test results you may be awaiting whenever you choose.

Update your Details:

Changed your phone number or moving house? These details can all be updated by yourself to ensure we can keep in contact with you.

Access to SystemOnline:

Access will be granted to adults aged 16 and over, and to those with parental responsibility for children under the age of 12 years. *Access can also be granted to carers or next of kin for the purpose of ordering medication, with written consent.

Please Note:

The Practice may not be able to allow online access for a number of reasons, such as;

- Concerns that it could cause harm to physical or mental health.
- If there is reference to third parties.

The Practice has the right to remove online access to services for anyone that does not use them responsibly.

SystemOnline Registration Form

Patient Details	
First Name	
Surname	
Date of Birth	
Email Address	
Mobile Number	
	SMS Consent YES <input type="checkbox"/> NO <input type="checkbox"/>
If you are completing the form on behalf of someone else *	
First Name	
Surname	
Relationship to Patient	
Signature	
Date	
Staff Use	
Patient ID Seen	
Type of ID	

<u>Please tick the following:</u>	
I have read and understood the information leaflet provided by the Practice	<input type="checkbox"/>
I will be responsible for the security of the information that I see or download	<input type="checkbox"/>
If I choose to share my information with anyone else, this is at my own risk.	<input type="checkbox"/>
I will contact the Practice as soon as possible if I suspect that my account has been accessed by someone without my agreement	<input type="checkbox"/>
If I see information in my record that is not about me or is inaccurate, I will contact the Practice as soon as possible.	<input type="checkbox"/>
Signature <input type="text"/>	Date <input type="text"/>